

How to evaluate Lenovo Hard drive issues?

Lenovo is one the dominant competitor of Computers and Electronics Industry delivering values by serving customers with trust and Integrity. Lenovo serves as a next generation global company with Innovation and entrepreneurial spirit to leverage customer satisfaction more efficiently.

If you are Lenovo customer facing trouble with hardware issues. Here is your solution to evaluate the problem by hard ware test.



BIOS Check Up:

Turn your computer on and press F1 to reach bios set up menu and log in to it with password If used. Select the start up from the menu and press enter key. Choose the boot option and press enter key again. Wait till boot process complete, ensure whether ATA HDD0 and device id ATA HDD0 HITACHI HTS543232L and click F10 Button to save and exit the bios setup. If drive not recognized, reseal the hard drive and recheck bios again. If not recognized yet contact authorized [Lenovo Service Center](#).

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To reseal, shut down the power and remove the battery and power cord before detaching the hard drive. It was not designed for upgrade and not for frequent removal which may cause damage to system.

If drive is recognized, test the hard drive for error. To perform a quick scan, download the drivers from Lenovo diagnostics software essential for your model by verifying the compatibility which may require windows access to proceed. If windows can't be accessed, download Lenovo bootable diagnostics to create USB key or CD. Run the built-in hard drive diagnostic program option HDD Diagnostic Program found in BIOS Setup and press enter. If any error interrupts during the diagnostic program, record the error code text and call for authorized service center support.

When the drive passes the HDD Diagnostic test, verify the latest firmware update of the model and upgrade to it.

If you are not clear gets the contact address of best [laptop repair service](#) in your city offering quality services for years with low price quotes from **Sulekha** [Yellow Pages](#).

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